

Rational. Directory Server



Administration Guide

IBM Rational Directory Server
Administration Guide
Release 5.0

Before using this information, be sure to read the general information under Appendix, “Notices” on page 19.

This edition applies to **VERSION 5.0, IBM Rational Directory Server** and to all subsequent releases and modifications until otherwise indicated in new editions.

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About this manual

This manual guides you through the IBM® Rational® Directory Server (RDS) administration. This document contains step-by-step instructions for administering the RDS.

RDS documentation

This section provides the information on the related documents available for RDS. The following RDS documents are available on the Product Support Web site, <http://www.ibm.com/software/rational/support/>.

Document name	Description
IBM Rational Directory Server Installation Guide	Provides information on how to install the RDS.
IBM Rational Directory Server Product Manual	Provides detailed information on RDS features supported in this release.

Contacting IBM Rational Software Support

If the self-help resources have not provided a resolution to your problem, you can contact IBM® Rational® Software Support for assistance in resolving product issues.

Note If you are a heritage Telelogic customer, a single reference site for all support resources is located at <http://www.ibm.com/software/rational/support/telelogic/>

Prerequisites

To submit your problem to IBM Rational Software Support, you must have an active Passport Advantage® software maintenance agreement. Passport Advantage is the IBM comprehensive software licensing and software maintenance (product upgrades and technical support) offering. You can enroll online in Passport Advantage from <http://www.ibm.com/software/lotus/passportadvantage/howtoenroll.html>

- To learn more about Passport Advantage, visit the Passport Advantage FAQs at http://www.ibm.com/software/lotus/passportadvantage/brochures_faqs_quickguides.html.
- For further assistance, contact your IBM representative.

To submit your problem online (from the IBM Web site) to IBM Rational Software Support, you must additionally:

- Be a registered user on the IBM Rational Software Support Web site. For details about registering, go to <http://www.ibm.com/software/support/>.
- Be listed as an authorized caller in the service request tool.

Submitting problems

To submit your problem to IBM Rational Software Support:

1. Determine the business impact of your problem. When you report a problem to IBM, you are asked to supply a severity level. Therefore, you need to understand and assess the business impact of the problem that you are reporting.

Use the following table to determine the severity level.

Severity	Description
1	The problem has a <i>critical</i> business impact: You are unable to use the program, resulting in a critical impact on operations. This condition requires an immediate solution.
2	This problem has a <i>significant</i> business impact: The program is usable, but it is severely limited.
3	The problem has <i>some</i> business impact: The program is usable, but less significant features (not critical to operations) are unavailable.
4	The problem has <i>minimal</i> business impact: The problem causes little impact on operations or a reasonable circumvention to the problem was implemented.

2. Describe your problem and gather background information. When describing a problem to IBM, be as specific as possible. Include all relevant background information so that IBM Rational Software Support specialists

can help you solve the problem efficiently. To save time, know the answers to these questions:

- What software versions were you running when the problem occurred?

To determine the exact product name and version, use the option applicable to you:

- Start the IBM Installation Manager and select **File > View Installed Packages**. Expand a package group and select a package to see the package name and version number.
 - Start your product, and click **Help > About** to see the offering name and version number.
 - What is your operating system and version number (including any service packs or patches)?
 - Do you have logs, traces, and messages that are related to the problem symptoms?
 - Can you recreate the problem? If so, what steps do you perform to recreate the problem?
 - Did you make any changes to the system? For example, did you make changes to the hardware, operating system, networking software, or other system components?
 - Are you currently using a workaround for the problem? If so, be prepared to describe the workaround when you report the problem.
3. Submit your problem to IBM Rational Software Support. You can submit your problem to IBM Rational Software Support in the following ways:
- **Online:** Go to the IBM Rational Software Support Web site at <https://www.ibm.com/software/rational/support/> and in the Rational support task navigator, click **Open Service Request**. Select the electronic problem reporting tool, and open a Problem Management Record (PMR), describing the problem accurately in your own words.
For more information about opening a service request, go to <http://www.ibm.com/software/support/help.html>
You can also open an online service request using the IBM Support Assistant. For more information, go to <http://www.ibm.com/software/support/isa/faq.html>.
 - **By phone:** For the phone number to call in your country or region, go to the IBM directory of worldwide contacts at <http://www.ibm.com/planetwide/> and click the name of your country or geographic region.

- **Through your IBM Representative:** If you cannot access IBM Rational Software Support online or by phone, contact your IBM Representative. If necessary, your IBM Representative can open a service request for you. You can find complete contact information for each country at <http://www.ibm.com/planetwide/>.

Conventions used in this guide

Typeface	Description
<i>Italic</i>	Used for book titles and terminology.
Bold	Used for items that you can select and menu paths, also used for emphasis.
Courier	Used for commands, file names, and directory paths. Represents command syntax to be entered verbatim. Signifies computer output that displays on-screen.
Courier Italic	Represents values in a command string that you supply. For example, (drive:\username\commands) .

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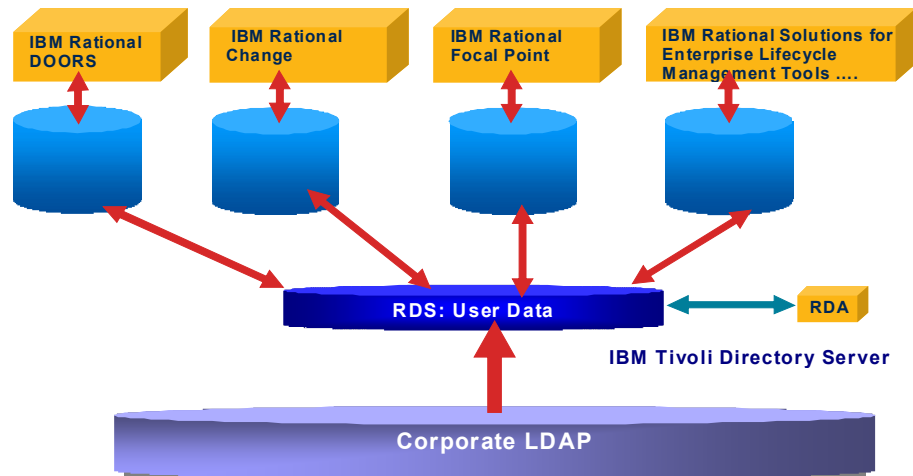
Introduction

The RDS is a single enterprise directory solution designed for user authentication and administration for IBM® Rational® Solutions for Enterprise Lifecycle Management tools. RDS allows the users to log on using the same credentials across Rational Solutions for Enterprise Lifecycle Management tools for which they have authorized access.

RDS 5.0 supports a wide range of platforms. For more information about the platform support, see the *IBM Rational Directory Server Installation Guide*.

RDS architecture

The following diagram shows the RDS architecture.



Who should use this guide

This guide is intended for the RDS administrator. The administrator is responsible for the day-to-day operations of the server such as how to run the RDS backup programs and how to recover the directory manager password in case of password loss.

The *IBM Rational Directory Server Administration Guide* contains some of the administration commands and utilities used for administering the RDS. If you are installing the RDS for the first time, refer to the *IBM Rational Directory Server Installation Guide for Windows* located on the Product Support Web site <http://www.ibm.com/software/rational/support/> for step-by-step instructions.

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Directory Server Administration

This chapter describes some of the utilities used for the directory server administration.

Starting the directory server

From the command line, use the following command to start the directory server.

In Windows

```
<RDS_Home>/IBM/Rational/RDS_5.0/RDSUtility/rdctl.bat start
```

For example:

```
C:\Program Files\IBM\Rational\RDS_5.0\RDSUtility\  
rdctl.bat start
```

You can also double-click the `rdctl.bat` located under the same path to start the server.

In UNIX:

On Solaris

```
$ cd <RDS_Home>/RDSUtility  
$ ./rdctl.sh start
```

On Linux

```
$ cd <RDS_Home>/RDSUtility  
$ ./rdctl.sh start
```

Stopping the directory server

From the command line, use the following command to stop the directory server.

```
<RDS_Home>/IBM/Rational/RDS_5.0/RDSUtility/rdsctl.bat stop
```

Windows example:

```
C:\Program Files\IBM\Rational\RDS_5.0\RDSUtility\  
rdsctl.bat stop
```

UNIX example:

On Solaris

```
$ cd <RDS_Home>/RDSUtility  
$ ./rdsctl.sh stop
```

On Linux

```
$ cd <RDS_Home>/RDSUtility  
$ ./rdsctl.sh stop
```

Backing up the Rational Directory Server

Backing up the RDS allows you to save a snapshot of the contents should the data be lost or become corrupt. The RDS backup essentially means the backing up of the Apache Directory Server. The backup can be done on Windows, Solaris, and Linux platforms.

When these backup procedures are followed, the system automatically stores a copy of the server files on the same host. For greater security, copy and store these files on a different machine or file system.

Backing up the data

When you back up the server, all contents of the directory are saved in a backup location.

To back up your directory, do the following:

1. Stop the RDS server.
2. Change directory to the following path.
`cd <RDS_Home>\RDSUtility`
3. Backup the server using the following command. Make sure that the backup directory does not exist.
 - `backup.cmd <backup_directory_path>` (Windows)
 - `backup.sh <backup_directory_path>` (Unix)

Example on Windows:

```
backup.cmd c:\rds_backup
```

Example on Unix:

```
$ backup.sh /var/rds_backup
```

4. Start the RDS server.

Restoring the Directory Server

Use the `restore` command to restore the server. Shut the server down before running this script.

To restore your directory, do the following:

1. Stop the RDS server.
2. Change directory to the following path.
`cd <RDS_Home>\RDSUtility`

3. Restore the backup using the following command:
 - `restore.cmd <backup_directory_path>` (Windows)
 - `restore.sh <backup_directory_path>` (Unix)

Example on Windows:

```
restore.cmd c:\rds_backup
```

Example on Unix:

```
$ restore.sh /var/rds_backup
```

4. Start the RDS server.

Note On Unix, set the execute permission to the `backup.sh` and `restore.sh` files. For example, `chmod +x backup.sh`.

Authenticating the OS through PAM

The RDS uses Pluggable Authentication Modules (PAM) to authenticate users on Solaris, and LINUX systems. To allow RDS to authenticate users, the PAM configuration must be updated to specify the authentication methods to use for the *osauth* service, unless a reasonable default already exists.

Refer to the following tables for updating the PAM configuration.

1. On Solaris 10, the following are example additions to `/etc/pam.conf` file:

osauth	auth	required	pam_dhkeys.so.1
osauth	auth	required	pam_unix_auth.so.1
osauth	account	requisite	pam_roles.so.1
osauth	account	required	pam_projects.so.1
osauth	account	required	pam_unix_account.so.1

Note On Solaris, if the server is running with non-root privileges, ensure that server process can read the `/etc/shadow` file.

2. On Red Hat Linux, the following are example additions to the `/etc/pam.d/osauth` file:

auth	required	/lib/security/pam_stack.so service=system-auth
auth	required	/lib/security/pam_nologin.so
account	required	/lib/security/pam_stack.so service=system-auth

- On SUSE® Linux, the following are the example additions to the `/etc/pam.d/cmsynergy` file.

auth	sufficient	pam_unix.so
auth	required	pam_deny.so
account	required	pam_unix.so

Note If the `osauth` PAM service is not defined, the default definitions are used. The default definitions are configured with the service name `other`.

On UNIX systems, the Administrator will need to provide read access to the `/etc/shadow` file to `tdsadmin` user (created during RDS installation) for OS Authentication mode to function.

For example, `$>chmod 444 /etc/shadow`

Changing the RDS operation mode

The RDS provides the `rdconfig` utility to change the RDS operation mode from the command line. The RDS uses the operation mode to perform the authentication. For example, if the operation mode is changed to OS authentication mode, the authentication is done based on the domain name on Windows.

You can change the operation mode by doing the following:

On Windows:

- On the command line, change the directory path to the following
`<RDS_Install>\RDS_5.0\IBM\IBM\Rational\RDS_5.0\RDSUtility`

- Type `rdconfig.cmd` to run the utility.

For example:

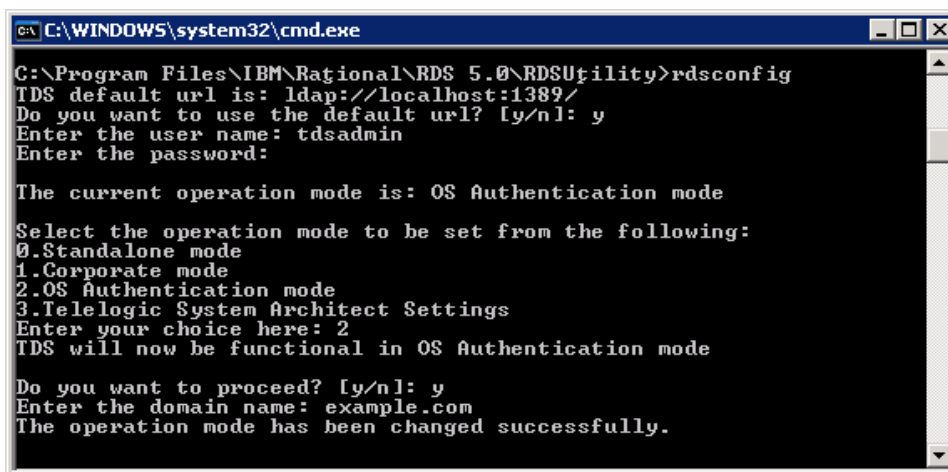
```
C:\Program Files\RDS_5.0\IBM\Rational\RDS_5.0\RDSUtility
rdconfig.cmd
```

- The default URL for server authentication is displayed.

4. Type the following details as shown in the following example:

Field name	Value
RDS default URL is: ldap://localhost:1389/ Do you want to use the default url? [y/n]:	Type y to use the default URL or if you type n , the program asks you to type the RDS url. Type the valid RDS url and press Enter . Note To open the RDS in secure mode, you can include the letter "s" in the ldap URL (where the "s" refers to the secure port), followed by a valid server name and a port number. For example: ldaps://dirserv:1636.
Enter the user name:	<i>tdsadmin</i>
Enter the password:	Type the <i>tdsadmin</i> password. It displays the current operation mode along with the list of operation modes to select from.
Select the operation mode to be set from the following: 0.Standalone mode 1.Corporate mode 2.OS authentication mode 3.Trusted OS Authentication	Enter your choice: 2
Do you want to proceed? [y/n]:	Type y to proceed
Enter the domain name:	<i>example.com</i>

Once you have entered all the details, the operation mode is changed and the message for successful mode change appears.



```
C:\WINDOWS\system32\cmd.exe
C:\Program Files\IBM\Rational\RDS 5.0\RDSUtility>rdsconfig
TDS default url is: ldap://localhost:1389/
Do you want to use the default url? [y/n]: y
Enter the user name: tdsadmin
Enter the password:

The current operation mode is: OS Authentication mode

Select the operation mode to be set from the following:
0.Standalone mode
1.Corporate mode
2.OS Authentication mode
3.Telelogic System Architect Settings
Enter your choice here: 2
TDS will now be functional in OS Authentication mode

Do you want to proceed? [y/n]: y
Enter the domain name: example.com
The operation mode has been changed successfully.
```

Note Whenever the operation mode is changed, the **Web server** needs to be restarted.

If the operation mode is changed from **Stand-Alone** to **Corporate**, the users must be migrated as corporate users.

5. Restart the RDS.

Settings for assigning license feature

This section describes the settings that must be done for assigning the license features to users.

Standalone mode

The users must have their NT logon name or UNIX logon name configured in RDS to assign a license feature.

Corporate mode

The attribute `CORPORATE_LICENSING_FEATURE_LOGON_ATTRIBUTE` is configured in **TDSConfiguration.xml** file. By default, the value for this attribute is set to `samAccountName` for Active Directory Server corporate partition.

For other corporate partitions such as the Apache Directory Server, the administrator must configure this value to a valid system login name (For example, uid).

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Troubleshooting RDS

This chapter describes the possible problem and solutions for RDS users.

Problem	Solution
Changing or resetting the password with Non-ASCII characters does not work.	Changing or resetting the password with Non-ASCII characters are not supported by RDS.
Web RDA cannot be used for License Configuration on Solaris platform.	License Configuration on RDA does not function with RDA Web Access Server installed on Solaris. The RDA Web Access Server needs to be installed on Windows or Linux platforms to achieve the license configuration functionality.
Users cannot login after migration.	The RDS server needs to be restarted otherwise the data inconsistency is observed. For more information on starting the server, see Starting the directory server (page 7).

Appendix: Notices

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