



IBM Information Management Software Services ECM Transition Services

Overview

There are an abundance of reasons to drive change into your Enterprise Content Management (ECM) environment. Adherence to a new set of enterprise standards, the adoption of newer more robust technology solutions, the expansion of existing environments to meet increased and more globally diverse demands, and the opportunity to realize significant cost savings by eliminating redundant or older technology environments. Regardless of the catalyst, to successfully transition from your existing environment to your desired configuration, you need a trusted and experienced adviser who understands your business needs and can successfully move you to your desired environment as efficiently as possible while minimizing both risk and the impact to your client community.

Information Management (IM) Lab Services is the experienced leader through which a successful ECM transition can be achieved. IM Lab Services blends its years of experience, time tested tools and proven methodology with your organization's vision together for lasting change. No other company is better suited to helping you transition from your current environment to your new desired configuration. Our capabilities will help to ensure your success with minimal user impact and project risk.

IM Lab Services provides a family of ECM custom services that address your specific needs during the planning, implementation and migration stages of your transition process.

Transition Planning Service

The IBM Transition Planning Service provides expert resources to assist you in planning the transition from your existing system architecture to a new IBM environment. This service assists you with the many decisions that need to be made to ensure your organization fully maximizes the benefits of your new IBM ECM solution.

Platform Conversion Service

Over the years we have performed a large number of various Platform

Conversions. These include: Operating System conversions, database conversions, Directory migrations, system merges, system splits, and others.

Using data integrity verification checking, our experienced team of Platform Conversion specialists will ensure that your transition will take place in the most cost effective and risk free manner.

System Conversion Service

If you're currently utilizing a non-IBM content management solution (i.e. Documentum, OpenText, etc.) or an ECM legacy system (i.e. Panagon) and your business needs would be better served using a newer IBM architecture, then our System Conversion service is the right solution. We can extract the content and metadata from your existing environment and convert it to the new IBM format in the safety and security of our Conversion Services lab. This 24 X 7 secure environment can quickly convert even multiple terabytes of data so that you can begin seeing the benefits of your new system in the shortest possible time and all with no impact to your existing business environment.

Our Conversion Services team has nearly 20 years of experience with most of the non-IBM image and data



formats. We have done extensive work in converting from various 3rd Party or legacy FileNet Panagon systems over to IBM P8 and CMOD.

Data Migration Service

Over the past several years we have seen an explosion in the area of new types of storage systems. From Network Attached Storage (NAS) to various types of protected storage systems and a variety of RAID environments all designed to meet the changing needs and budgets of ECM users. The challenge of course is how to easily and cost effectively migrate to a new storage environment so that the benefits of these new technologies can be realized.

Our Data Migration Service offerings are designed to help you do just that. Using the same 7 x 24 lab environment where our System Conversions take place, we can quickly migrate your ECM content and metadata from your older storage medium to your new storage system of choice. Our team of Media Migration experts have a wealth of experience with all of the popular storage configurations that are in use today, and our state of the art facility uses high speed RAM cache and proven methodology to migrate your data in the fastest and most secure manner.

Contact

For more information regarding this offering or any of our Services, please contact your Information Management Sales Representative or visit our website at ibm.com/software/data/services

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Printed in the USA

10-02

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